



Chargepoint host SET UP GUIDE

To onboard your Rolec EV chargepoints to the VENDELECTRIC chargepoint management system simply follow the below steps:

1. Purchase your chosen plan

For each project you will need to:

- Purchase your chosen Data Management Plan (see table overleaf)
- Pay any Remote Commissioning Fees (where applicable)

2. Book your installation

Contact your chosen Installer to arrange a suitable date to install your chargepoints.

3. Get connected

Once installed, your contractor will commission and connect your chargepoints on to our system.

The following step is only required if you have purchased the **Premium Plan**:

4. Back-office management suite

Once connected to our system, you will receive an email invitation to connect to the VENDELECTRIC chargepoint management system where you can also access easy-to-follow video walkthroughs of the system, enabling you to configure, manage and monitor your chargepoints.



Important advice:

As a part of its services VENDELECTRIC will routinely monitor the connectivity and health of the charging points and notify the Host's nominee of any faults or connection issues that we detect. Transitory issues can often be cleared by power-cycling and we strongly recommend that the Installer advises the Client how this can be done during the handover process.

We also recommend that you consider entering a service and support agreement with your preferred Installer to ensure you are covered for all potential call out and eventualities.

For more information:

Call: **01205 725765**

Email: support@vendelectric.com

Visit: www.rolecserv.com/vendelectric

▶ More info in the **VendElectric Overview**

2 year data management pricing & plans

	Essential	Premium
OZEV Grant Eligible:		
WCS (Workplace Charging Scheme)	✓*	✓
User Access:		
Plug & charging	✓	✓
Mobile phone app		✓
RFID card/fob		✓
Host Management:		
Chargepoint operational hours control window	✓	✓
Unlimited back-office platform access		✓
Chargepoint management dashboard		✓
Visibility of your entire chargepoint network		✓
Real-time, historical & analytical feedback		✓
Customisable tariffs		✓
Optional revenue stream**2		✓
Private, public & fleet charging options		✓
Exportable usage, revenue & BIK (benefit-in-kind) data		✓
Automatic maintenance response notifications		✓
Electrical load management (optional)**3		✓
	£34 per 2 Years (each socket)	£90 per 2 Years (each socket)

* The VendElectric Essential management plan provides the host with an automated quarterly chargepoint consumption report as required in order to meet eligibility for the OZEV Workplace Charging Scheme Grant (WCS).

**2 All revenue will be subject to a 7.5% payment processing fee which will be deducted from the Host prior to payment of the agreed payment schedule.

**3 May be subject to additional costs.

Additional costs

Connectivity

To connect a chargepoint to the VENDELECTRIC network via GPRS, a SIM card is required. The cost to cover the SIM card connection for a 24-month period is £44 per unit.

Should you wish to have the units solely Ethernet or Wi-Fi connected, the SIM card costs above will not apply.

Commissioning

A remote commissioning fee of £30 per unit is applicable.

Commissioning is to be carried out by the client's appointed installer with support from a VENDELECTRIC back-office representative via telephone, if required.

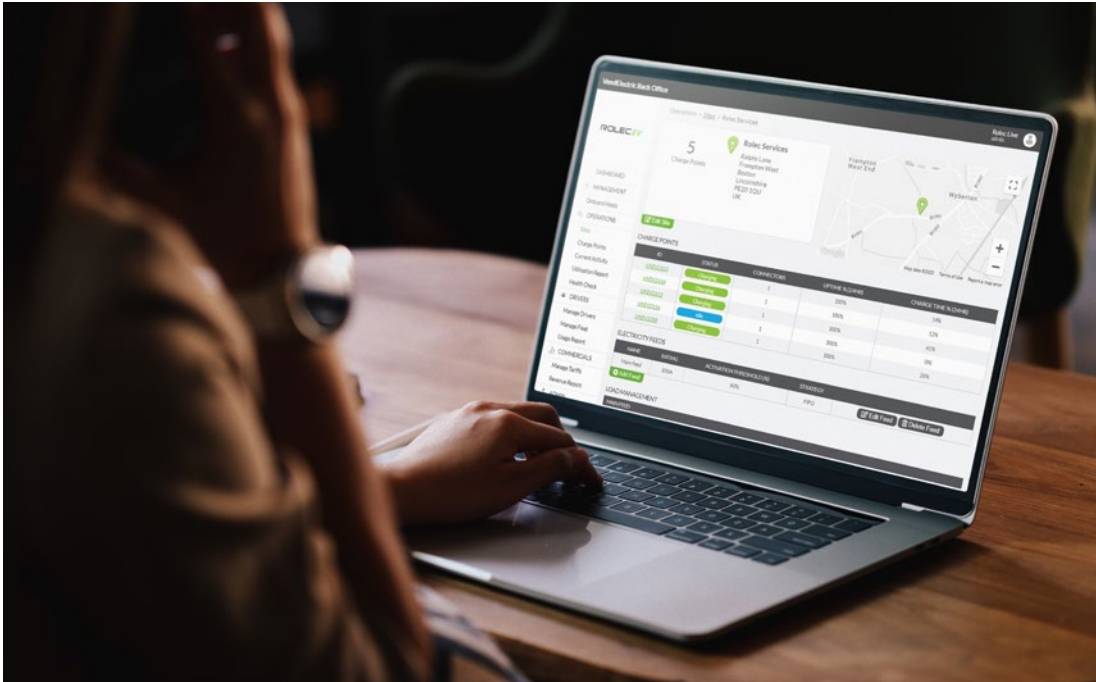
DC chargepoints may require on-site commissioning (subject to additional costs).

Optional static load management

Additional costs apply which are determined by the installation / site's specific requirements.

Pricing example

Unit Type	Description	Qty	Price	Total
2 Year Essential Plan:				
1way charging unit	Essential plan data management fees (per socket)	1	£34	£34
	GPRS SIM	1	£44	£44
	Remote commissioning (per unit)	1	£30	£30
2way charging unit	Essential plan data management fees (per socket)	2	£34	£68
	GPRS SIM	1	£44	£44
	Remote commissioning (per unit)	1	£30	£30
2 Year Premium Plan:				
1way charging unit	Premium plan data management fees (per socket)	1	£90	£90
	GPRS SIM	1	£44	£44
	Remote commissioning (per unit)	1	£30	£30
2way charging unit	Premium plan data management fees (per socket)	2	£90	£180
	GPRS SIM	1	£44	£44
	Remote commissioning (per unit)	1	£30	£30



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 The latest version of this publication can be downloaded at <https://www.rolecserv.com/downloads-ev-charging>

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